


Family Information Zone

Head of Service	Karen Kerley	
Team Manager:	Catherine Hall	
Base:	11 Orchard Street Newport Isle of Wight PO30 1JZ	
Phone:	821999	
Opening Times:	Shopfront: Monday to Friday 9.30am to 3.30pm Telephone helpline: Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm	

Service aims:	<p>Family Information Service, providing information, guidance and signposting to services relating to families, children and young people.</p> <p>Childcare: Day Nurseries, Pre Schools, Childminders, Out of School Clubs, Holidays Clubs, Breakfast Clubs, After/Before school childcare</p> <p>Leisure Activities for 0-19yrs: Parent & Toddler Groups, Uniformed Groups, Arts, Crafts, Theatre, Dance, Sports, School Holiday Schemes</p> <p>Health, Education & Support: Information and signposting on family issues ie Behaviour, Bullying, Separation, Safety, Immunisations, Education, National and Local Support Groups also working with health promotion to provide the condom distribution scheme.</p> <p>Childcare Benefits: Information on Child Tax Credits, Care to Learn, Nursery Education Funding</p>
To access the support:	11 Orchard Street Newport or call 821999
Method of support:	'FIZ' provides free, confidential impartial information and guidance about issues relating to Island families, children and young people under the age of 20 years. We provide information on local childcare provision, support groups, leisure activities, teen issues, and lots more. Our telephone lines are open Mon to Thur 8.30am to 5pm, Fri 8.30am to 4pm. We also have a 24 hour confidential answerphone service. If you would prefer to call into our shopfront, we are based at 11 Orchard Street, Newport Mon to Fri 9.30am to 3.30pm
More Info available:	www.childcarelink.gov.uk/fiz www.wightchyps.org.uk