

Education Welfare Service

Head of Service Karen Kerley

Team Manager:

Contact Base: Children's Service Centre, Atkinson Drive, Newport or
Thompson House, Sandy Lane, Newport

Phone: 525790 or 533523

Opening Times: 8.30 – 5.00pm Mon – Thurs, 8.30 – 4.30pm Fri

Service aims: The Education Welfare Service is responsible for fulfilling statutory responsibilities of the Local Education Authority (in respect of school enrolment, attendance, exclusions and juvenile employment).

To access the support: Education Welfare Staff are located within the school clusters. They regularly meet with representatives from the school where access to the service can be sought.

Alternatively schools and parents can contact staff by telephone:

Cowes Cluster – 01983 281318
Carisbrooke Cluster/ West Wight – 01983 523523/
01983 759105
Medina Cluster – 01983 520832
Ryde Cluster – 01983 616041
Sandown Cluster 01983 409741

Method of support: Education Welfare staff will visit families at home to conduct assessments and intervention to support parents in fulfilling their responsibility in ensuring their children attend school regularly. This can be by engaging other services, mediation, advocacy and one to one support with a family.

Education Welfare staff can give information on school attendance, bullying, exclusions, child protection, juvenile employment, school admissions, school transport and SEN.

More Info available: By contacting Mark Rodwell or Karen Potheary on 01983 525790.